



ADVANCED WIRELESS COMMUNICATIONS

RADIO REPAIR REQUEST FORM

Please Note: Radio Repairs should be submitted ONLINE on our Ticketing System at <https://support.advancedwireless.com>. No Login is required. You will get Emailed instructions with your RMA number, emailed alerts when received and emailed tracking numbers when returned. Please include this form with your radios for repair to the address at the bottom of this form ONLY if you have not used the Online form.

Version 23.11.17

Date:	PO Number: (Required)	Credit Card Number: (IF Required)	Exp Date:	CCV Code
Business Name:		Location No.:	Main Contact Name:	
Address:				
City:		State:	Zip/Postal Code:	
Phone Number:		Fax Number:	RMA #	
Main Contact's Email Address				

RADIO INFORMATION:

→ See our Website for CURRENT FLAT RATE REPAIR CHARGES for Radios ←

Radio Model:	Serial Number:	Problem with Unit: *	Accessories Included: (DO NOT RETURN BATTERIES)
1			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
2			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
3			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
4			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
5			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
6			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
7			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip
8			<input type="checkbox"/> Removable Antenna <input type="checkbox"/> Belt Clip

DO NOT RETURN BATTERIES - Radios with water damage or major physical damage may not be repairable - See Terms below.

BULK ITEMS FOR REPAIR:

Headsets Included (Quantity)	Chargers Included (Quantity)	
------------------------------	------------------------------	--

SPECIAL INSTRUCTIONS & ADDITIONAL CHARGES:

On NON-FLAT RATE REPAIRS Call If Repair Exceeds:	* Return NON-REPAIRABLE Units <input type="checkbox"/>	
--	--	--

Customer's Special Instructions or Notes about Units to be Repaired:

* REPAIR TERMS: All units deemed to be un-repairable due to water damage, physical abuse or customer refusal of repair quote will be recycled by AWC at no charge to the customer. If customer requires non-repairable units to be returned, please check the return radios check box above (in grey) and we will, at customer's expense, ship them back. Batteries may not be shipped with your repairs due to shipping of hazardous materials. See our Web Site at WWW.ADVANCEDWIRELESS.COM for Full Terms and Prices.

SEND EQUIPMENT AND THIS FORM TO:

ADVANCED WIRELESS COMMUNICATIONS
 ATTN: Radio Support Services
 20809 Kensington Blvd
 Lakeville, MN 55044-8353
 (952)-469-5400 or online at www.advancedwireless.com

*RMA Number must be on outside of BOX or may be REFUSED!

REPAIR AUTHORIZATION

I Agree to the Terms and Conditions above:

Authorized Signature:

Printed Name: